



Dear Parents/Carers

We want to take this opportunity to give you some really important information about your school meal service and reassure you that we have everything covered so we can continue to feed our students safely every day.

We want to take this opportunity to reassure you that our food provision continues to be healthy, nutritious but above all else, safe in the unprecedented environment we have found ourselves in.

Here's a summary of what we are still doing behind the scenes:

- All changes made are in conjunction with most up to date government led guidance and advice, especially around social distancing, food safety and enhanced cleaning regimes. This includes agreeing with your school changes to timings, services and locations if required.
- Our due diligence procedures, including food hygiene and safety have new, enhanced practices and recording procedures. Each meal service is then certified as being compliant by our Head of QHSE.
- Our food suppliers are able to support changes needed in delivery schedules to ensure that there is limited crossover and a 'no contact' process. For example, limited access to the kitchens will be allowed, and delivery boxes are to be unpacked and wiped before storage.
- Our teams have carried out specific return to work and COVID-19 training, as well as following full detailed COVID-19 specific risk assessment control measures, our team members are also self testing twice a week
- Our payment methods and ordering processes have been reviewed and updated to ensure we are providing the safest contactless methods possible.
- Our lunches provide a nutritious range of food that differ every day and will get their taste buds buzzing. This will take the pressure away from parents/carers, having to provide that balance and variety with a lunch from home.

I hope this letter has helped to answer any questions you might have had about our school food offer and service

Aspens Services